# UNO/Privateer Place FAQ Sheet

#### Q: What does my 4-Bedroom apartment come with?

A: Each student will receive their own bedroom and share a living room, kitchen, and bathroom. The bed is twin XL size.

#### Q: What does my 2-Bedroom apartment come with?

A: Each student will receive their own bedroom and bathroom and share a living room and kitchen. The bed is full size.

## Q: When do I move in?

August 13 (10 am – 2pm) Apts: 111 – 334 August 14 (10am – 2pm) Apts: 411 – 725 August 15 (10am – 2pm) Apts: 814 –1434

Any student unable to move in on the aforementioned dates/times, can move-in on August 18-19 from 10am-3pm. Upon arrival, you will check-in at the Clubhouse with the XULA Graduate Hall Director, Carmen Tate.

#### Q: Do I need to complete the Hurricane Evacuation Plan before I move in?

A: Yes. Please complete the Hurricane Evacuation Plan on the self-service portal before moving in. You will not be able to move in until it is completed. Please utilize the link below to access the self-service portal. The Hurricane Evacuation Plan is located on the left hand-side under "Housing Applications". Click on "Housing Applications" and then select "Hurricane Evacuation Plan".

https://xula.datacenter.adirondacksolutions.com/xula\_thdss\_prod\_support/navigation/student/myscreen

## Q: How can I ensure my roommates will keep our apartment clean?

A: Every roommate group at UNO will be required to complete a cleaning agreement to ensure all cleaning needs for all common areas are being met. Failure to be a responsible apartment mate can result in disciplinary action.

## Q: Does UNO have a pool?

A: Yes. All students who reside at UNO will have access to the complex pool.

## Q: Are Cable and Wi-Fi provided?

A: No. Students that require cable or internet must reach out to a COX representative to receive an installation for a fee. Apartment mates are encouraged to split the bill amongst each other.

## Q: Is laundry free?

A: No. Students are responsible for the cost of laundry. Laundry facilities are located in the apartment complex.

### Q: Can I bring a microwave?

A: Yes. UNO residents have full kitchens where microwaves are allowed.

#### Are their guest restrictions?

A: Yes. All guests must leave the building no later than midnight.

### Q: Is there a curfew at UNO?

A: No. However the gate to enter the UNO property will close at a certain time each day. Entry is by room key only. All guests must be with their host to gain access to UNO after the late hour. Additional information will come from the UNO staff.

#### Q: Is there a Xavier contact person on site?

A: The Graduate Hall Director lives on-site along with UNO's RA and professional staff.

## Q: Do I need to move out for Thanksgiving break?

A: No. Students can stay during the Thanksgiving break.

#### Q: Will parking be available?

A: Yes. UNO/Privateer property has parking spaces that all students can park in for no additional fee.

#### Q: What if I lose my key?

A: Please notify the RA on duty or head to the UNO clubhouse for a replacement. Please note, a lost key does have fees associated with it.

## Q: Is smoking allowed in the room?

A: No. If found smoking in your room or smoke detectors covered you can face disciplinary action that can result in removal from housing. A covered smoked detector is a \$1,500 fine.

## Q: What is my mailing address?

Name Residence Hall name / (room #) 1 Drexel Drive New Orleans, LA, 70125

Mail for students residing at UNO can be picked up from the Campus Post Office during business hours. Please note, the Post Office closes periodically for mail runs.

#### Q: Who do I reach out to, if I need anything?

A: An RA will be on duty and can be found at the clubhouse 7 days a week.

## Q: Who is in charge of the residence hall that I reside in and how can I contact them?

Ms. Carmen Tate

Graduate Hall Director, UNO

Email Address: ctate6@xula.edu