

University Strategic Planning Committee (USPC)
Dr. Scheye Meeting -Group 6
“Student Life, Facilities, and Environment”
February 28, 2008

Objective:

To identify university resources, including strengths and weaknesses, to aid in streamlining campus communication, enhance student awareness & experience, while increasing overall process efficiency within the Xavier Community & Environment.

Identification & Analysis of Existing Systems: (SL-Student Life; FAC-Facilities; ENV-Environment)			
Athletics	SL	FAC	ENV
Banner Systems	SL		
Barnes & Noble Bookstore	SL	FAC	
Blackboard	SL		
Campus Ministries	SL		ENV
Campus Police	SL	FAC	ENV
Career Services	SL		
Counseling/Wellness Center	SL	FAC	ENV
Dining Services	SL	FAC	ENV
E2Campus	SL		ENV
Financial Aid	SL		
Fiscal Services	SL		
Health Services	SL		
Housing and Residence Life	SL	FAC	ENV
Interactive Classrooms	SL	FAC	ENV
Library Resource & Online Databases/Journals	SL	FAC	ENV
New Student Orientation	SL		ENV
Personal Calendar	SL		
Student (Leadership) Organizations	SL		ENV
The University Center	SL	FAC	ENV
UC Television/Advertisement	SL	FAC	
Virtua (Library System)	SL	FAC	ENV
Webmail	SL		ENV
Webusers	SL		ENV
X-Card	SL	FAC	ENV
XU Gold Pages	SL	FAC	
XULA Website	SL		ENV

Issues:

- Lack of School/Community Spirit
- Efficiency in Existing Communication Systems (i.e, Multimedia Comm., E2Campus, etc.)
- Overall Lack of Awareness and/or Cross-Class Buy-In of Campus Activities and Events
- Disconnect b/w Student Services and Technology Advancements*
- Achieving More Functionality in X-Card
- Decentralized Method of Event Communication

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- Customer Service Deficiencies and Student Disconnect w/in University Departments
- Accessibility to Library Resources and Campus Police Presence
- Under Utilization of Notification Systems Functionality for Student Service Concerns
- Dining Services Menu Offerings & Restrictions in Alternative Meal Choices
- Recreational Facilities for Students *Not* Involved in Collegiate Athletics
- Student Parking
- Implementation of Student Customer Service Surveys-Especially at Peak Times
- Utility of Other External University Resources (Tulane, Loyola, etc)
- No internal social network systems exclusive of “Facebook”

Action Planning/Recommendation(s):

“In the next 3-5 Years, Xavier University will be larger/better/better known/ more efficient as a result of...”

- Integrating University Services with Most Used Student Technology
- Providing Quality of Life Enhancement Services for Students
- Offering Competitive Services for Variety (i.e, Dining Services)
- Identifying Non-Academic Needs of Students
- Targeting All Classes Using More Efficient Technology to Increase Student Awareness
- Regular Student Customer Service Surveys
- On Campus Tutoring Sessions
- Centralized Information System
- More SGA and Student Body Interaction

Metrics (Measurable Benchmarks to Access Progress Towards Goals/Outcomes):

- Judy Bracy
 - # Students Using University Transportation Services for Campus Events
 - # Incident Reports/Crime Statistics
 - # Participants at Ticketed Events
 - Rushbucks vs. # Meal Plan
- Treva Lee
 - # Activities Campus Police Participated
 - Cost Trends of Campus Police
 - Implementation of Recommendations from Student Quality of Life Surveys
- Adicia Waddell
 - # Career Services Participants (Non-Business)
 - # Participants and Wait-Times of Campus Workout Center
- Antoine Clinton
 - # Users on Alert Systems
 - # Time Alert Systems are Tested
 - Cost Benefits Analysis: Printed Material vs. TV Alerts
 - # Intramural Participation
- Lauchland Roberts
 - Implementation of Student Recommendations from 5yr SGA Report