

# *Graphs*

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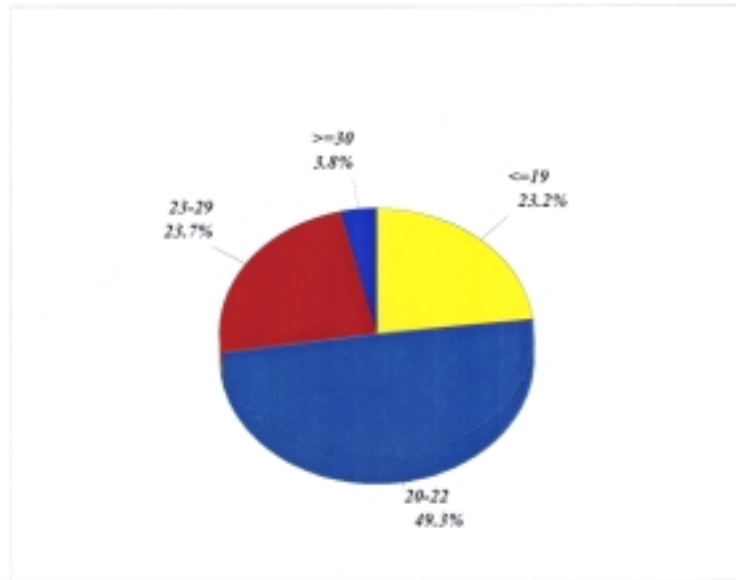


Figure 1. Section I - Background Information, Item B: Age

Age	Your Institution %	National Norms %
18 or Under	10.5	17.2
19	12.7	17.5
20	10.0	13.7
21	21.6	13.3
22	17.7	8.8
23 to 25	17.9	9.7
26 to 29	5.8	6.3
30 to 39	3.2	8.0
40 to 61	.6	5.4
62 or Over	.0	.1
<=19	23.2	34.7
20-22	49.3	35.8
23-29	23.7	16.0
>=30	3.8	13.5

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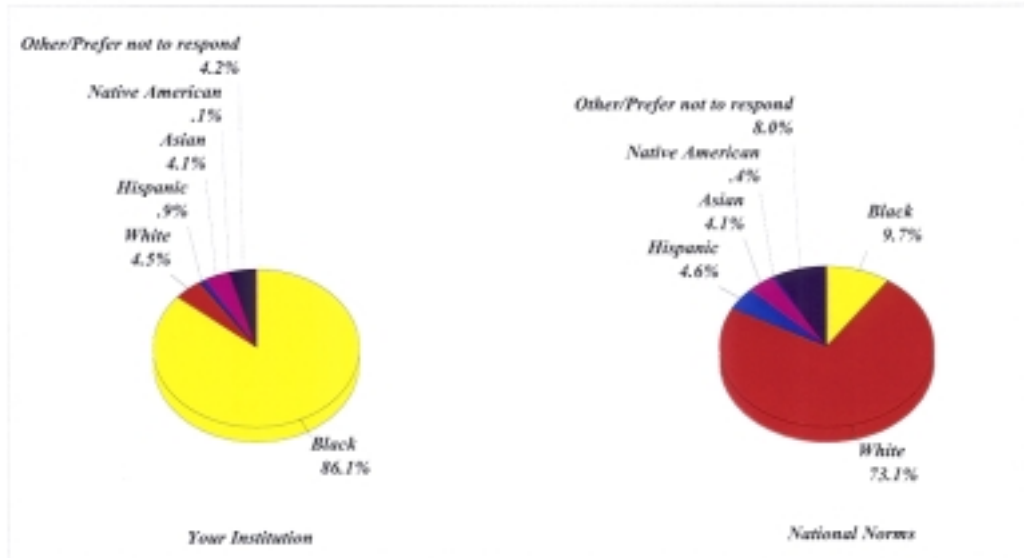


Figure 2. Section 1 - Background Information, Item C: Racial/Ethnic Group

Race/Ethnicity	Your Institution %	National Norms %
African American or Black	86.1	9.7
Native American (Indian, Alaskan, Hawaiian)	.1	.4
Caucasian or White	4.5	73.1
Mexican American, Mexican Origin	.1	2.1
Asian American, Oriental, Pacific Islander	4.1	4.1
Puerto Rican, Cuban, Other Latino or Hispanic	.8	2.5
Other	1.9	2.9
Prefer not to respond	2.3	5.1
Black	86.1	9.7
White	4.5	73.1
Hispanic	.9	4.6
Asian	4.1	4.1
Native American	.1	.4
Other/Prefer not to respond	4.2	8.0

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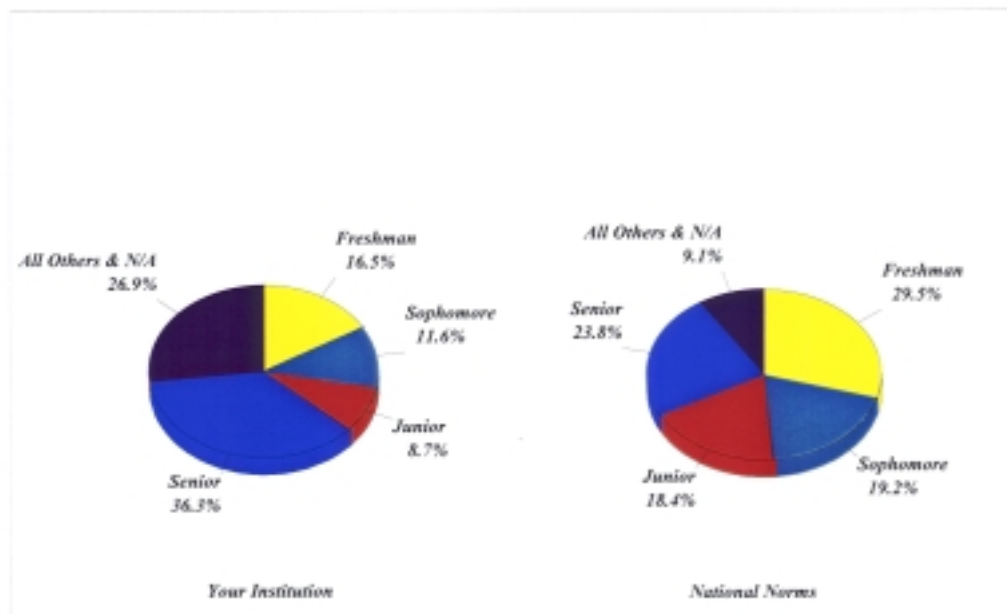


Figure 3. Section I - Background Information, Item D: Class Level

Class Level	Your Institution %	National Norms %
Freshman	16.5	29.5
Sophomore	11.6	19.2
Junior	8.7	18.4
Senior	36.3	23.8
Graduate or Professional Student	26.1	8.2
Special Student	.1	.3
Other/Unclassified	.6	.5
Does not apply to this college	.1	.1
Freshman	16.5	29.5
Sophomore	11.6	19.2
Junior	8.7	18.4
Senior	36.3	23.8
All Others and N/A	26.9	9.1

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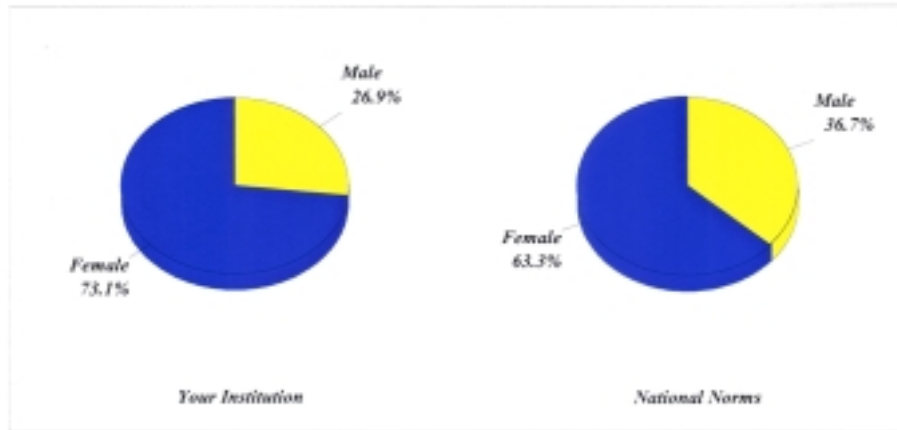


Figure 4. Section 1 - Background Information, Item F: Sex

Sex	Your Institution %	National Norms %
Male	26.9	36.7
Female	73.1	63.3

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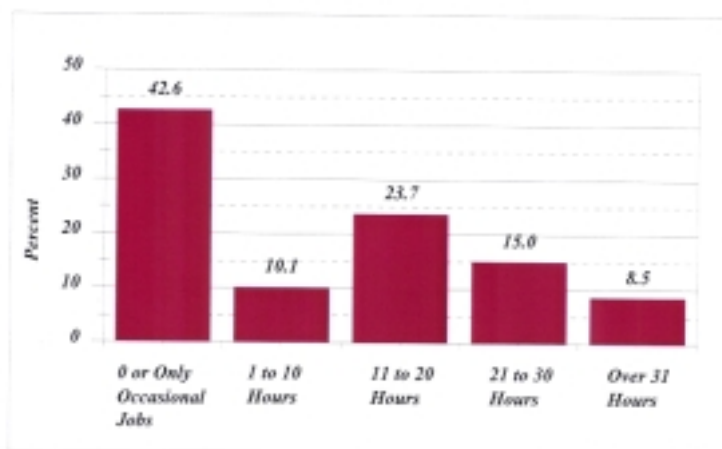


Figure 5. Section I - Background Information, Item H: Hours Worked Per Week

Hours Worked	Your Institution %	National Norms %
0 or Only Occasional Jobs	42.6	33.5
1 to 10 Hours	10.1	17.7
11 to 20 Hours	23.7	19.8
21 to 30 Hours	15.0	11.1
31 to 40 Hours	5.7	10.4
Over 40	2.8	7.5
0 or Only Occasional Jobs	42.6	33.5
1 to 10 Hours	10.1	17.7
11 to 20 Hours	23.7	19.8
21 to 30 Hours	15.0	11.1
Over 31 Hours	8.5	17.9

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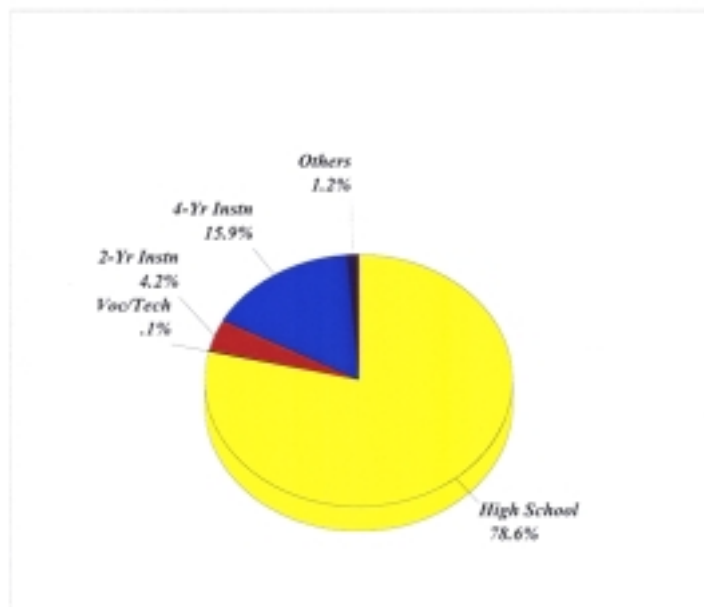


Figure 6. Section 1 - Background Information, Item L: Prior School Attended

Prior School Attended	Your Institution %	National Norms %
High School	78.6	64.2
Vocational/Technical School	.1	1.7
2-Year College	4.2	13.6
4-Year College or University	15.9	16.3
Graduate/Professional College	1.0	1.7
Other	.2	2.5

High School	78.6	64.2
Vocational/Technical School	.1	1.7
2-Year College	4.2	13.6
4-Year College or University	15.9	16.3
Others	1.2	4.2

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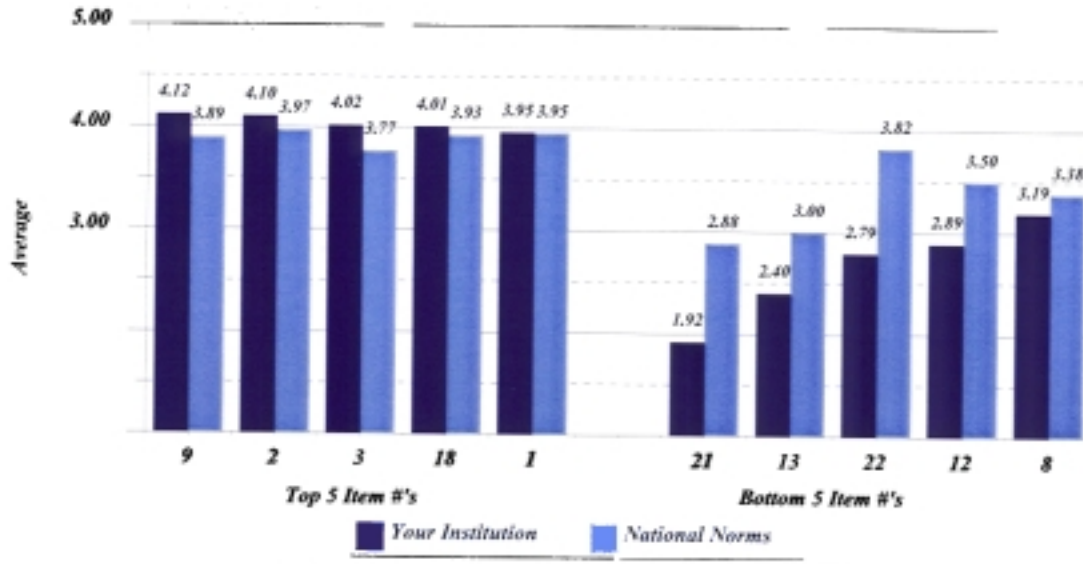


Figure 7. Section II - College Services: Satisfaction with College Services for Those Who Have Used This Service

Item #	Your Institution		National Norms	
	% Used	Avg	% Used	Avg
<b>Top 5 for Your Institution</b>				
9	40.4	4.12	22.8	3.89
2	24.5	4.10	16.8	3.97
3	30.8	4.02	24.2	3.77
18	24.1	4.01	11.5	3.93
1	65.2	3.95	74.0	3.95
<b>Bottom 5 for Your Institution</b>				
21	55.0	1.92	70.3	2.88
13	52.4	2.40	68.0	3.00
22	3.4	2.79	3.2	3.82
12	39.8	2.89	47.6	3.50
8	45.8	3.19	13.9	3.38

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

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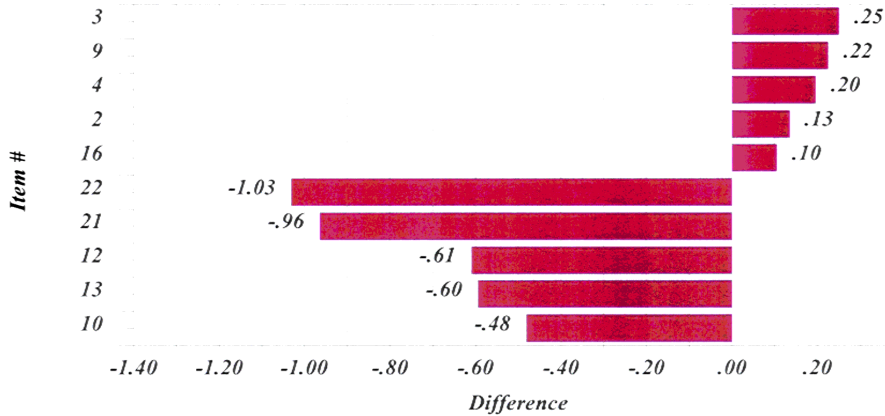


Figure 8. Section II - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of Satisfaction Level with the Services of this College

Item #	Your Institution Avg	National Norms Avg	Difference
<i>Largest Positive (or Smallest Negative) Differences</i>			
3	4.02	3.77	.25
9	4.12	3.89	.22
4	3.79	3.60	.20
2	4.10	3.97	.13
16	3.92	3.82	.10
<i>Largest Negative (or Smallest Positive) Differences</i>			
22	2.79	3.82	-1.03
21	1.92	2.88	-.96
12	2.89	3.50	-.61
13	2.40	3.00	-.60
10	3.26	3.74	-.48

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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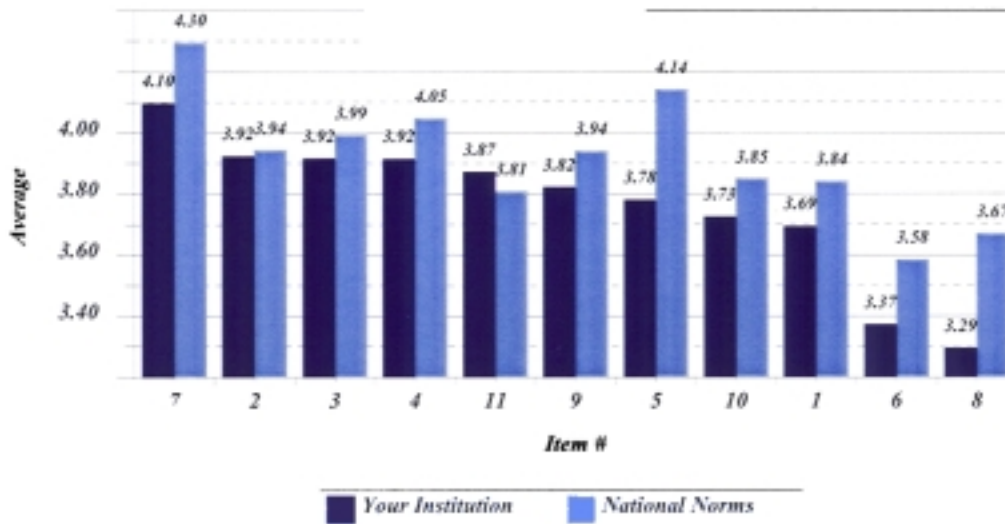


Figure 9. Section III - College Environment: Satisfaction level with the Academic Aspects of this College

Item #	Your Institution Avg	National Norms Avg
7	4.10	4.30
2	3.92	3.94
3	3.92	3.99
4	3.92	4.05
11	3.87	3.81
9	3.82	3.94
5	3.78	4.14
10	3.73	3.85
1	3.69	3.84
6	3.37	3.58
8	3.29	3.67

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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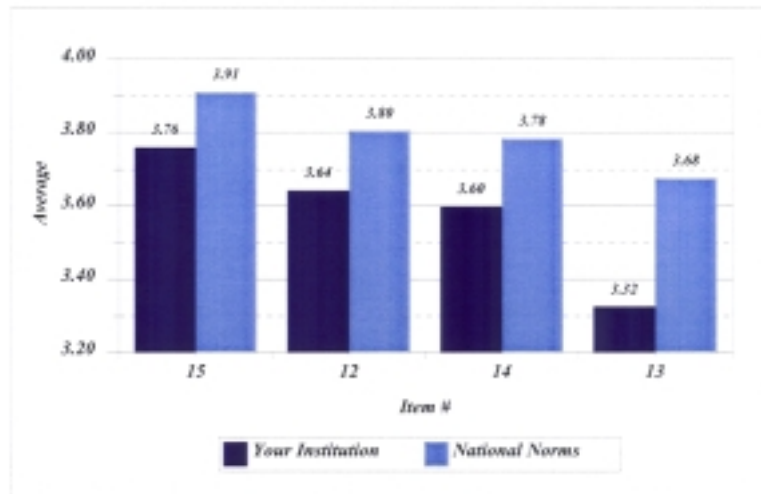


Figure 10. Section III - College Environment: Satisfaction level with the Admissions Aspects of this College

Item #		Your Institution Avg	National Norms Avg
15	College catalog/admissions publications	3.76	3.91
12	General admissions procedures	3.64	3.89
14	Accuracy of college information you received before enrolling	3.60	3.78
13	Availability of financial aid information prior to enrolling	3.32	3.68

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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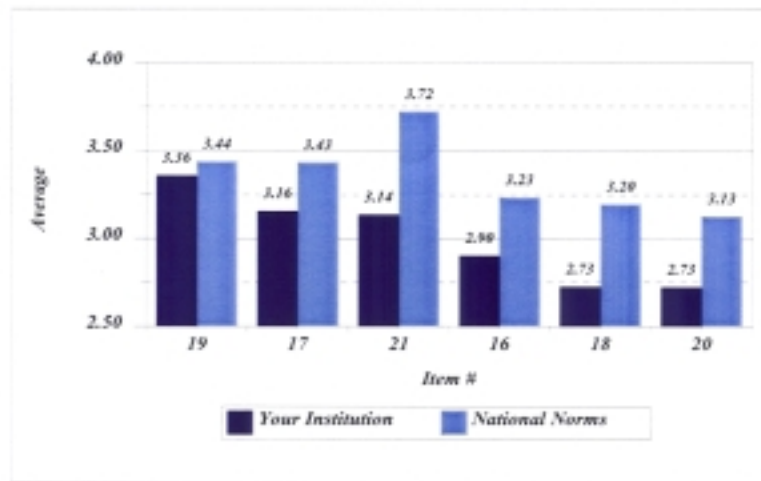


Figure 11. Section III - College Environment: Satisfaction level with the Rules & Policies Aspects of this College

Item #	Your Institution Avg	National Norms Avg
19 Academic probation and suspension policies	3.36	3.44
17 Rules governing student conduct at this college	3.16	3.43
21 Personal security/safety at this campus	3.14	3.72
16 Student voice in college policies	2.90	3.23
18 Residence hall rules and regulations	2.73	3.20
20 Purposes for which student activity fees are used	2.73	3.13

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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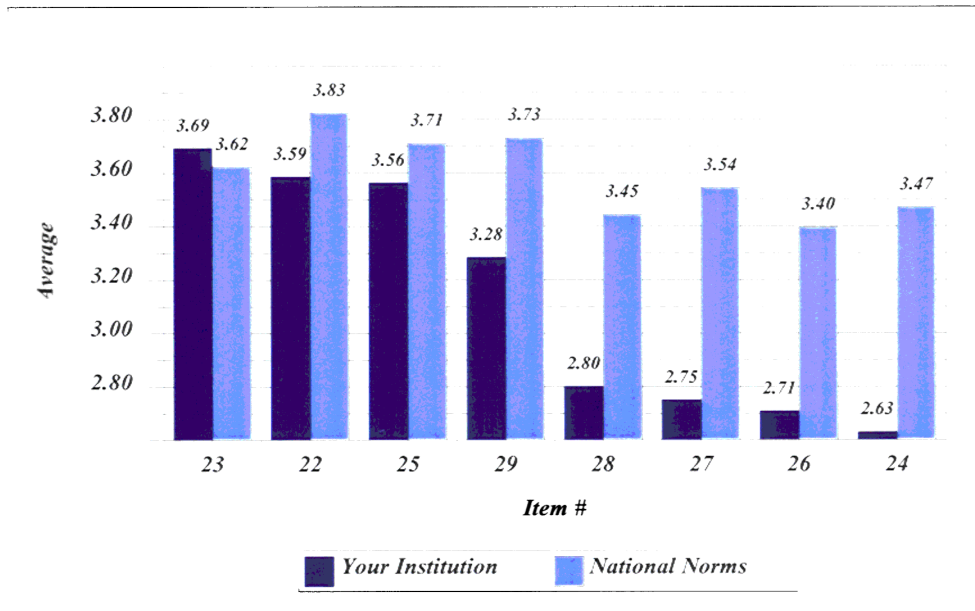


Figure 12. Section III - College Environment: Satisfaction level with the Facilities Aspects of this College

Item #		Your Institution Avg	National Norms Avg
23	Laboratory facilities	3.69	3.62
22	Classroom facilities	3.59	3.83
25	Study areas	3.56	3.71
29	General condition of buildings and grounds	3.28	3.73
28	Availability of student housing	2.80	3.45
27	Campus bookstore	2.75	3.54
26	Student union	2.71	3.40
24	Athletic facilities	2.63	3.47

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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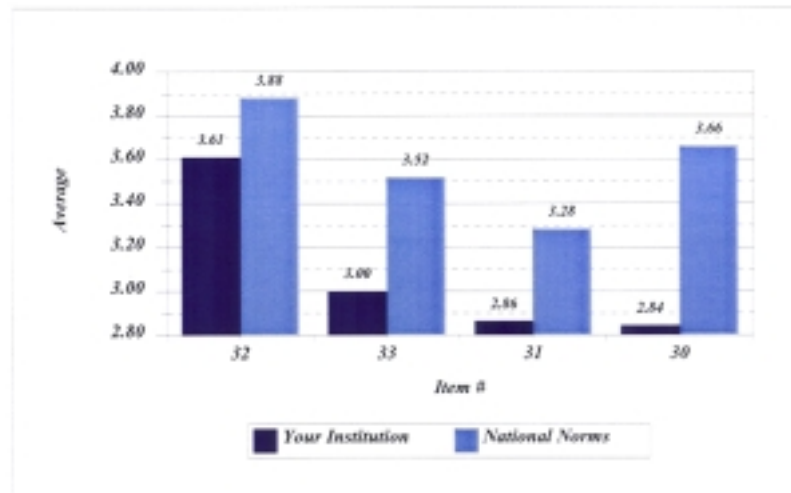


Figure 13. Section III - College Environment: Satisfaction level with the Registration Aspects of this College

Item #		Your Institution Avg	National Norms Avg
32	Academic calendar for this college	3.61	3.88
33	Billing and fee payment procedures	3.00	3.52
31	Availability of the courses you want at times you can take them	2.86	3.28
30	General registration procedures	2.84	3.66

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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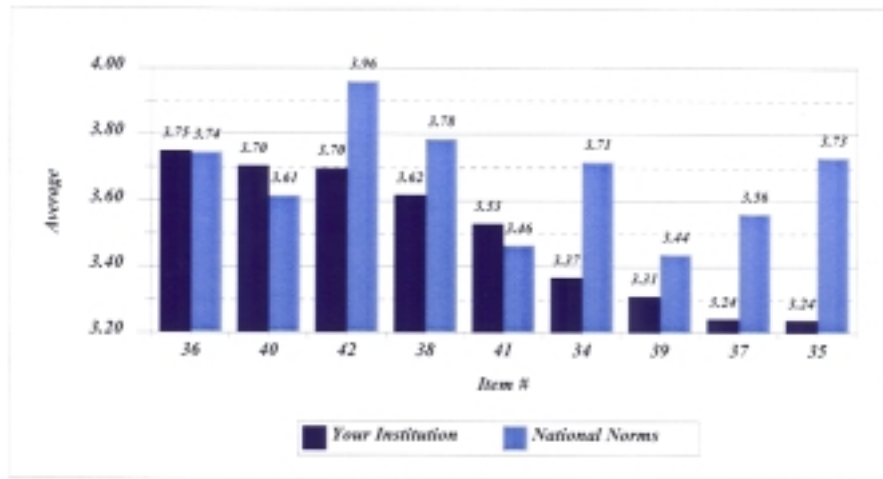


Figure 14. Section III - College Environment: Satisfaction level with the General Aspects of this College

Item #	Your Institution Avg	National Norms Avg
36 Racial harmony at this college	3.75	3.74
40 Religious activities and programs	3.70	3.61
42 This college in general	3.70	3.96
38 Opportunities for personal involvement in campus activities	3.62	3.78
41 Campus media (student newspaper, campus radio, etc.)	3.53	3.46
34 Concern for you as an individual	3.37	3.71
39 Student government	3.31	3.44
37 Opportunities for student employment	3.24	3.56
35 Attitude of the college nonteaching staff toward students	3.24	3.73

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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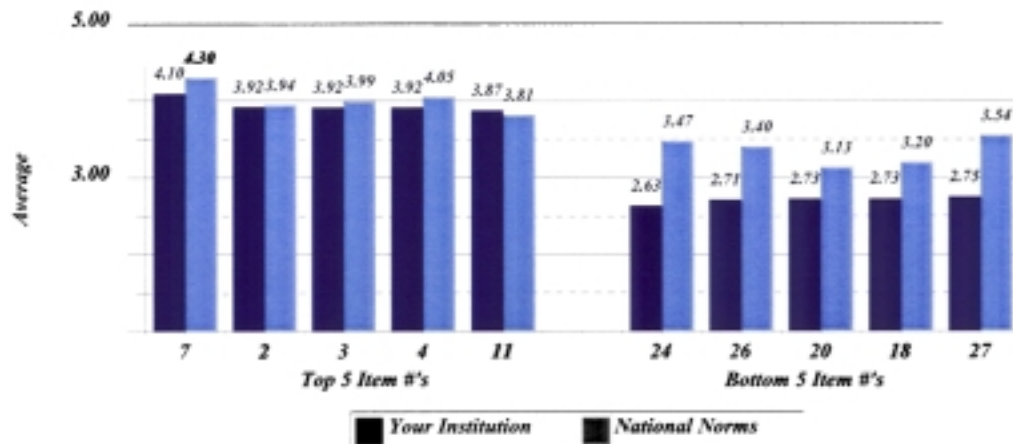


Figure 15. Section III - College Environment: Satisfaction with All Aspects of this College

Item #	Your Institution Avg	National Norms Avg
<b>Top 5 for Your Institution</b>		
7 Class size relative to the type of course	4.10	4.30
2 Course content in your major field	3.92	3.94
3 Instruction in your major field	3.92	3.99
4 Out-of-class availability of your instructors	3.92	4.05
11 Preparation you are receiving for your future occupation	3.87	3.81
<b>Bottom 5 for Your Institution</b>		
24 Athletic facilities	2.63	3.47
26 Student union	2.71	3.40
20 Purposes for which student activity fees are used	2.73	3.13
18 Residence hall rules and regulations	2.73	3.20
27 Campus bookstore	2.75	3.54

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

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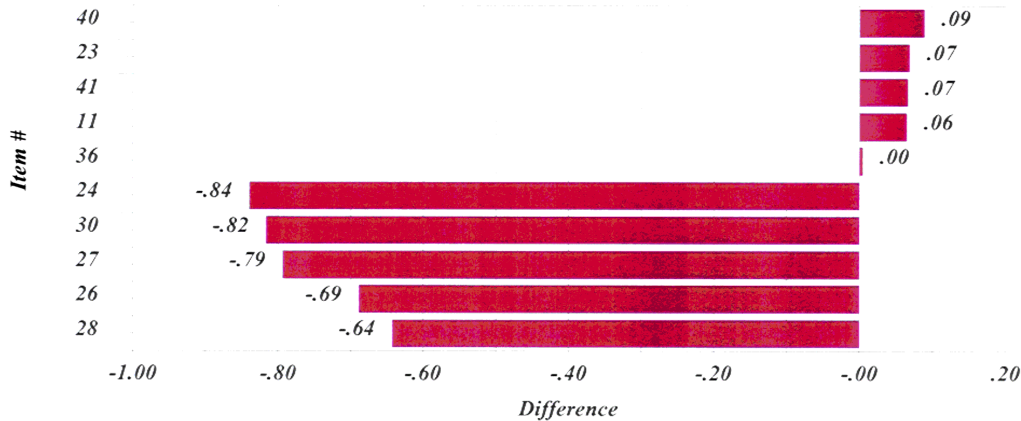


Figure 16. Section III - College Environment: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of the Satisfaction Level with All Aspects of this College

Item #	Your Institution Avg	National Norms Avg	Difference
<b>Largest Positive (or Smallest Negative) Differences</b>			
40	3.70	3.61	.09
23	3.69	3.62	.07
41	3.53	3.46	.07
11	3.87	3.81	.06
36	3.75	3.74	.00
<b>Largest Negative (or Smallest Positive) Differences</b>			
24	2.63	3.47	
30	2.84	3.66	
27	2.75	3.54	
26	2.71	3.40	
28	2.80	3.45	

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.