

Make the smart choice – *RightSourceRx*, Humana’s prescription home-delivery service

RightSourceRx is more than just a mail-order pharmacy. *RightSourceRx* is the smart choice for convenience, cost savings, service, and accuracy.

Prescription service is the most often used – and the fastest growing – of all healthcare benefits. Humana members should make *RightSourceRx* their first choice for maintenance medications. Here’s why:

Convenient home delivery by mail

RightSourceRx makes prescription delivery easy. Humana members can get up to a three-month supply and make just four orders per year instead of making 12 trips to a retail pharmacy. It is easy to get started since *RightSourceRx* accepts orders directly from healthcare providers, via an electronic prescribing system, phone, or fax. Members can use the website or the automated phone service to order refills quickly.

Cost savings

RightSourceRx delivers directly to members by mail, and standard shipping is free. Depending on the pharmacy plan design, many members can get up to a three-month supply of medication at a lower price than at a local retail pharmacy. *RightSourceRx* also offers several payment choices, including the HumanaAccessSM Visa[®] Debit Card, other credit cards, personal checks, or money orders.

Integrated Service

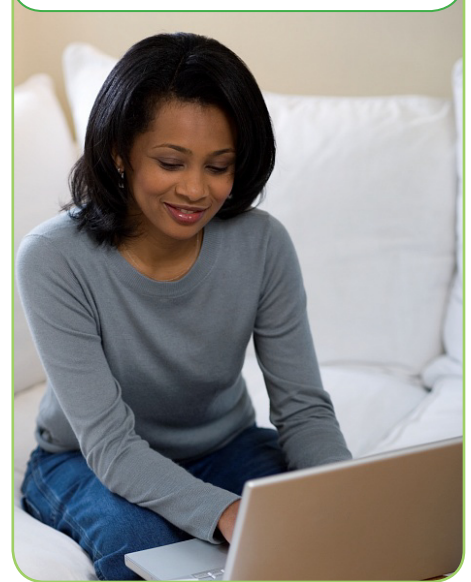
As part of a diversified portfolio of health insurance products and related services, *RightSourceRx* is focused on the individual needs of Humana members. Humana members can speak directly with a pharmacist or technician to answer questions. As a courtesy, *RightSourceRx* will let members know the status of orders and send refill reminders via phone or e-mail.

Accuracy and safety

Two *RightSourceRx* pharmacists review each new prescription for accuracy and possible drug-to-drug interactions. We also use foil-sealed containers for added safety.

“ The savings are great, courtesy a plus, speed of delivery couldn’t be faster.”

– *RightSourceRx* Customer, Kansas



It's Easy to Get Started with *RightSourceRx*:

For new prescription orders:

If a physician has electronic prescribing capabilities, they can transmit their patient's prescription directly to *RightSourceRx*. Physicians can also call in the member's prescription to 1-800-379-0092 or fax it to *RightSourceRx* at 1-800-379-7617. Physician Fax forms are available online at **RightSourceRx.com**. Please note that patients cannot fax their own prescriptions to *RightSourceRx*. Only physicians can fax prescriptions.

Humana members can mail a completed Registration & Prescription form and new prescriptions to *RightSourceRx* at P.O. Box 29200, Phoenix, Arizona, 85038-9200. Registration forms are available online at **RightSourceRx.com**.

For refills, members have three ways to order:

- **Online** – by logging into *MyHumana*, the Humana member's secure website on **Humana.com**
- **By Phone** – members can call our toll-free automated system anytime at 1-800-379-0092 (TTY: 1-877-833-4486). Or, the automated refill reminder call allows members to order a refill as soon as the medication is available for refill.
- **By Mail** – members can complete and mail the order form sent with their last *RightSourceRx* order.

Find out more online at **RightSourceRx.com**



Humana Plans are offered by the Humana Family of Insurance and Health Plan Companies. Please refer to your Benefit Plan Document (Certificate of Coverage/Insurance) for more information on the company providing your benefits. Our health benefit plans have Limitations and Exclusions.