Community Pharmacy Residency Program

Primary Site-Longitudinal Learning Experience

Janel Bailey Wheeler, Pharm.D., CGP, BCACP
Xavier Rite Aid Pharmacy Care Center
New Orleans, LA
This site is a pharmacist-directed disease state management center in a community/retail setting, Rite Aid Pharmacy. Medication Therapy Management Services (MTMS) are delivered through the Outcomes Pharmaceutical Health Care® and Mirixa® systems. Target disease states include but are not limited to diabetes and cardiovascular disease. Diabetes education classes are provided to customers using the Rite Solutions Education Program. This practice site has a large community service component with the majority of the services conducted at a local assisted living facility.

Longitudinal Learning Experience

Tammy D. Hart, B.S., Pharm.D.
Jefferson Community Healthcare Center, Inc. (JCHC)
River Ridge, LA
This patient-centered medical home was established for the delivery of healthcare to the impoverished, uninsured, and underinsured residents in the surrounding area. The clinical pharmacy services provided during this experience include medication reconciliation, patient counseling, preventative health, disease state management and education particularly to patients with common disease states (diabetes, hypertension, dyslipidemia, obesity). During this longitudinal learning experience, the resident will have the opportunity to work other healthcare professionals (physicians, nurses, behavioral health, dental, and women health services) as a part of an interdisciplinary team. As a clinical pharmacist, the resident will be responsible for providing evidence-based medicine recommendations to providers, developing new clinical programs or contribute to the success of an existing service conducive to an outpatient setting.

Cynthia Kitchell, RPh.
Rite Aid Pharmacy Manager
New Orleans, LA.
Accurately fill and dispense medications, provide patient counseling, recommend appropriate OTC products, communicate with health care professionals, provide MTMS and recruit eligible patients for pharmacy care services. Special attention will also be directed to the management aspects of retail pharmacy (including, but not limited to inventory, P&L statements and staff supervision).
Required Sites (approximately 1 month rotations)

**Martha B. Harris, B.S., Pharm.D.**
Xavier University Drug Information Center at Tulane University Hospital & Clinic
New Orleans, LA
The Drug Information Center provides accurate, current, and unbiased drug information services to area health care practitioners. Residents will be equipped with knowledge in the area of drug information which can be utilized during the practice of pharmacy. In addition, this experience will prepare the resident for a position as Drug Information Specialist in an academic, industry or institutional setting.

**William Kirchain, Pharm.D., CDE**
Xavier University Health & Wellness Center
Harahan, LA
Pharmacist-directed, freestanding health center. Services include diabetes education and management.

**Josh Coleman, Pharm.D.**
Rite Aid Corporation – District Manager
New Orleans, LA
This experience will allow the resident to gain a better understanding of the efficient operation of retail pharmacies. It will include (but not limited to) the following activities: review of budgets (sales, script growth, margin overall Profit and Loss); third party audits; inventory; customer service & resolving complaints; pharmacy tours (store visits to ensure compliance).

Elective Ambulatory Sites (2 month rotations)

**Ariane Conrad, Pharm.D., BCACP, FASCP**
MCLNO/LSU Interim Hospital – Stroke & Heart Attack Prevention (SHAP) Clinic
New Orleans, LA
This ambulatory medicine rotation will introduce the resident to the responsibilities, activities, and practice standards associated with a clinical pharmacist in an outpatient setting. Residents will provide patient care and other pharmaceutical services to the patients and their families to ensure optimal clinical outcomes. Residents will also develop skills in the management and usage of resources in the LSU healthcare system to improve therapeutic outcomes associated with medication usage. Emphasis will be placed on the role of the pharmacist as a member of a multidisciplinary health care team. Clinical pharmacy services include, but are not limited to patient education & counseling, and medication therapy management (MTM) of hypertension, diabetes, dyslipidemia, thyroid disorders, and metabolic syndrome.
Lori D. Crawford, Pharm.D., BCPS  
Daughters of Charity Services of New Orleans- St. Cecilia  
New Orleans, LA  
The ambulatory care rotation will introduce the resident to medication therapy management in the following areas: anticoagulation, dyslipidemia, and hypertension. Residents will provide patient counseling, medication reconciliation, and drug information services. The resident will also have the opportunity to precept third and fourth year pharmacy students. These services are provided in a community healthcare clinic with an interdisciplinary team that includes physicians, nurses, social workers, and medical assistants.

Kisha O’Neal Gant, B.S., Pharm.D., BCACP, CGP  
Daughters of Charity Services of New Orleans  
New Orleans, LA  
The clinical pharmacy services provided at this site include patient counseling, preventative health and drug information services, medication reconciliation, disease state management, medication monitoring, and provider consultations. The primary focus of these services is the interdisciplinary management of cardiovascular diseases related to anticoagulation and dyslipidemia. The site is a community healthcare center that operates based on the medical home model. Additionally, a 340 B outpatient pharmacy, mobile unit, dental clinic, optometrist, and behavioral health professional are located on-site to enhance patient access to valuable services.

Linda Mihm, Pharm.D.  
Tulane University Hospital Clinic  
New Orleans, LA  
The clinic provides primary care for HIV-infected patients; consult services for infectious diseases, and infectious disease clearance for renal and liver transplant patients infected with HIV. The resident will be working with the preceptor and other healthcare professionals (physicians and nurses) to provide services to the clinic patients. In addition, the resident will be responsible for identifying, preventing and resolving medication therapy issues as well as providing medication/adherence counseling for patients infected with HIV, and serving as a drug information resource.

Justina Edmunds-Ogbruokiri, Pharm.D., FASCP  
HIV Outpatient Program of the Medical Center of Louisiana New Interim Hospital  
New Orleans, LA  
Consultant clinical pharmacy services in HIV/AIDS care to providers and patients on an on-going basis. Practice involves patient and provider education, individual and group clinical consultations, telemedicine series to providers in collaboration with the Delta Region AIDS education and Training Center (Delta AETC), individual and group traineeships, development of clinical materials in response to questions and hands-on problem-solving with medication-related issues in the complex process of HIV/AIDS disease management. It is also the training site for the National Minority AIDS Education and Training Center, Xavier Local Performance Site.
Kristi Isaac Rapp, B.S., Pharm.D., AE-C, BCACP  
Ochsner Clinic Foundation Asthma Education Center  
Jefferson, LA  
The Asthma Education Center is a service that provides asthma education, instruction on proper use of asthma devices, and peak flow monitoring to patients. Our goals include enhancing asthma care, patient knowledge, and patient satisfaction with care through collaboration with physicians, pharmacists, patients, and families. Residents will aid the provider in developing asthma action plans, educating patients on asthma, and teaching proper use of asthma devices such as spacer and peak flow meters. Residents will also be exposed to other conditions seen in clinic, including rhinitis, chronic urticaria, chronic cough, and drug and food allergy.

Ashley M. Taylor, Pharm.D., CGP  
MCLNO/LSU Interim Hospital – Coumadin Clinic/STITCH Clinic  
New Orleans, LA  
This ambulatory medicine rotation will introduce the resident to the responsibilities, activities, and practice standards associated with a clinical pharmacist in an outpatient setting. Residents will provide patient care and other pharmaceutical services to the patients and their families to ensure optimal clinical outcomes. Residents will also develop skills in the management and usage of resources in the LSU healthcare system to improve therapeutic outcomes associated with medication usage. Emphasis will be placed on the role of the pharmacist as a member of a multidisciplinary health care team. Clinical pharmacy services include, but are not limited to patient education & counseling, and medication therapy management (MTM) of hypertension, smoking cessation, diabetes, dyslipidemia, metabolic syndrome, hypercoagulable states, cardiac valve replacements, and venous thromboembolism. The resident will also collaborate with the healthcare team to formulate a pharmaceutical care plan for each patient and document that information in the patient’s chart.